

Blue Turtle Technologies Ltd.

Product Catalogue 2025



Table of Contents



IT Service Management (ITSM)

3

Patch Management

4

Change & Control Management

5

Automation & AI

6

Discovery & Asset Management

7

Observability & Availability

8

Capacity Management & Application Monitoring

9

Cyber Security

10

IT Service Management [ITSM]

ITSM SUITE



Xurrent

Streamlined service desk for small teams; step up from email support to SLA-driven workflows with minimal admin overhead.

Key Features:

- Email/web intake & triage
- Configurable forms & workflows
- SLA targets & breach alerts
- Self-service portal & KB
- Auto-assign/notify rules
- Starter dashboards (SLA/CSAT)
- 18 ITIL-aligned service processes (Incident, Change, Problem, etc.)

Market: Small to Mid

Pricing: \$

Sectors: SMB, NGOs, Education, MFBs, Oil & Gas

ITSM SUITE



Ivanti | ITSM/ITAM (Mid-market)

Unified service and asset platform with low-code automation and endpoint visibility; balanced depth + ease for mid-market teams.

Key Features:

- Service catalog & approvals
- Asset discovery & CMDB
- Visual orchestration designer
- Change/Problem/Release
- Mobile/agent experience
- Role KPIs & dashboards
- 18 ITIL-aligned service processes (Incident, Change, Problem, etc.)

Market: Mid to Enterprise

Pricing: \$\$

Sectors: Banks, Oil & Gas, Mid-Enterprise

ITSM SUITE



BMC Helix | ITSM (Enterprise)

AI-driven ITSM for complex, regulated environments—optimized for scale, multi-cloud change, and service modeling across regions.

Key Features:

- AISM (AI Service Management): AI-driven automation, root-cause isolation, and risk analysis
- Automated Trouble-Ticketing: No-code process creation with BMC Helix Innovation Suite
- IT Asset Management: Agentless discovery and CMDB synchronization with BMC Helix Discovery
- Open Integrations: Native connectors and iPaaS for third-party systems (DevOps, SOC, CSM)
- PinkVerify-Certified: 18 ITIL processes including Incident, Change, Problem, and Release
- Digital Workplace Studio: Build persona-driven LOB microsites and user journeys
- ChatOps & Knowledge Swarming: Virtual agent and NLP-driven ticket deflection

Market: Enterprise

Pricing: \$\$\$\$

Sectors: FSI, Telco, Government, Large Enterprise

Patch Management

Endpoint Manager (EPM) **ivanti**

Ivanti | Patch & Endpoint Management

Automates patch acquisition, testing, deployment, and rollback across Windows/Mac/Linux & third-party apps; adds risk-based prioritization.

Key Features:

- Automated approval rings
- 3rd-party catalog & packaging
- Pilot & phased deployment
- Rollback & maintenance windows
- Compliance dashboards
- CMDB/ITSM integration

Market: Mid to Enterprise
Pricing: \$\$
Sectors: FSI, Telecoms

Endpoint Management (EPM) **Kaseya**

Kaseya | Unified Endpoint Management

Patch, monitor, and secure endpoints with remote control, automation, and policy-based configuration; multi-tenant for MSPs.

Key Features:

- Automated patch policies
- RMM & remote control
- Inventory & metering
- CIS hardening policies
- Script automation & alerts
- Multi-tenant MSP views

Market: Mid Market
Pricing: \$\$
Sectors: FSI, Oil & Gas, MSPs

Change & Control Management

CimTrak



CIMCOR

Cimcor | File Integrity & Change Tracker

Detects and reverses unauthorized changes on critical files, registries, and configs; delivers audit-ready evidence for regulators.

Key Features:

- Real-time file integrity monitoring
- Golden baseline & drift detection
- Who/what/when change trails
- Approval workflows & remediation
- Immutable, tamper-evident logs
- Compliance reporting (PCI, HIPAA)

Market: Mid to Enterprise

Pricing: \$\$

Sectors: FSI, Oil & Gas, Telecoms, Government

NNT Change Tracker

netwrix

Netwrix | Configuration & Change Control

Hardens configurations against CIS/NIST baselines; continuously monitors, auto-reconciles approved changes, and feeds ITSM/CMDB.

Key Features:

- CIS/NIST configuration templates
- Continuous assessment
- Change classification & risk
- Auto-reconcile approved changes
- Ticketing/CMDB integration
- Audit evidence packs

Market: Mid to Enterprise

Pricing: \$\$

Sectors: FSI, Public Sector, Telecoms

Automation & Artificial Intelligence (AI)

Control-M



BMC | Workload Automation

End-to-end orchestration for data & IT workflows with SLA awareness, MFT, secrets management, and deep DevOps/cloud hooks.

Key Features:

- SLA-based dependencies
- Data pipeline orchestration
- Managed file transfer (MFT)
- Credentials/secrets management
- Kubernetes & cloud-native
- Audit & role governance

Market: Enterprise

Pricing: \$\$\$\$

Sectors: Banks, Telco, Oil & Gas, Government

Autom Mate



Autom Mate | RPA (Low-code)

Build attended/unattended bots with a visual designer and 300+ connectors; accelerate repetitive tasks and reduce errors.

Key Features:

- Visual flow designer/recorder
- Bots & queueing
- Exception handling
- Credentials vault
- Bot health/ROI analytics
- ERP/ITSM/email connectors

Market: Small to Mid

Pricing: \$\$

Sectors: FSI, BPO, Telco, Shared Services

Helm AI

helm.ai

Helm | AIOps

Cut alert noise and speed MTTR with ML-based anomaly detection, correlation, and automated runbooks that open/resolve tickets.

Key Features:

- Anomaly detection & RCA hints
- Noise reduction/clustering
- Logs/metrics/events correlation
- Runbook automation
- SRE dashboards
- Integrations with monitors

Market: Small to Mid

Pricing: \$\$

Sectors: FSI, Telecoms

Discovery & Asset Management

Lansweeper

Lansweeper

Lansweeper | IT Asset Discovery & Inventory

Agentless IT asset discovery across hardware, software, cloud, and network. Provides a trusted inventory for ITAM, security, and compliance.

Key Features:

- Agentless discovery (IP, AD, SNMP, cloud)
- Software inventory & licensing
- Hardware lifecycle & warranty tracking
- Shadow IT & vulnerability detection
- Virtual & multi-cloud mapping
- CMDB/ITSM integrations

Market: Small to Mid

Pricing: \$\$

Sectors: Enterprise, FSI, Oil & Gas, Public Sector, Telecom

Ivanti Discovery

ivanti

Ivanti | Asset Discovery & Inventory

Always-on passive and active discovery across all devices, even behind firewalls. Provides deep inventory data and business dashboards for complete visibility.

Key Features:

- Passive & active discovery
- In-depth device inventory
- Cloud Services Appliance for remote management
- Data reconciliation & normalization
- Data connectors for licensing & warranty
- Visualization dashboards

Market: Mid to Enterprise

Pricing: \$\$

Sectors: Enterprise, FSI, Oil & Gas, Public Sector

BMC Helix Discovery

bmc

BMC | Data Center & Cloud Discovery

BMC Helix Discovery automatically discovers inventory, configuration, and relationships across hybrid data centers and maps applications to infrastructure for dependency insight.

Key Features:

- Automated discovery of servers & apps
- Efficient data collection
- Detailed service modeling
- Cloud & container scanning
- CMDB synchronization
- Visualization & dependency mapping

Market: Enterprise

Pricing: \$\$\$

Sectors: Enterprise, FSI, Telecom, Oil & Gas, Gov

Observability & Availability

BMC Helix Observability



BMC | AI-Powered Observability Platform

Analyze data, troubleshoot issues, and optimize performance across hybrid and multi-cloud environments using causal AI and service blueprints.

Key Features:

- Contextual end-to-end analysis
- Causal AI-powered insights
- Automated service models
- Proactive incident resolution
- LLM observability (Open Telemetry)
- Reduced MTTR with AI analytics

Market: Enterprise

Pricing: \$\$\$

Sectors: Enterprise, FSI, Tech, Gov, Oil & Gas

Elastic AI Observability



Elastic | Unified Observability Platform

Provides ML-driven observability across logs, metrics, and traces. Integrates with Elastic Stack to monitor and correlate infrastructure, apps, and AI workloads.

Key Features:

- Unified metrics/logs/traces
- ML anomaly detection
- Elastic Stack integration
- Cloud-native scalability
- LLM & AI workload monitoring
- Automated root cause correlation

Market: Mid to Enterprise

Pricing: \$\$

Sectors: FSI, Telecom, Gov, Oil & Gas

Capacity Management & Application Monitoring

BMC Helix Capacity Optimization



BMC | Capacity Planning & Forecasting

Predictive analytics to forecast resource needs and optimize capacity across hybrid IT infrastructure.

Key Features:

- Predictive modeling & what-if
- Multi-cloud & on-prem visibility
- Workload placement optimization
- Cost dashboards
- SLA risk analysis
- Automated data collection

Market: Enterprise

Pricing: \$\$\$

Sectors: Banks, Telco, Oil & Gas, Gov, Enterprises

LogicMonitor



LogicMonitor | Infrastructure & Application Monitoring

SaaS observability platform providing monitoring, alerting, and AI-powered insights for infra, apps, and cloud workloads.

Key Features:

- Full-stack observability
- AIOps anomaly detection
- 2,000+ integrations
- Real-time dashboards
- Alert automation
- Hybrid & multi-cloud coverage

Market: Mid to Enterprise

Pricing: \$\$\$

Sectors: Enterprise, FSI, Tech, SaaS, Oil & Gas

Cyber Security

Privileged Access Manager **netwrix**

Netwrix | PAM

Vaults and brokers privileged access with JIT elevation and full session oversight; sharply reduces insider and lateral-movement risk.

Key Features:

- Password & secrets vaulting
- Just-in-time/JEA elevation
- Session recording/keystrokes
- Workflow approvals/break-glass
- Least-privilege templates
- Compliance & SIEM feeds

Market: Enterprise

Pricing: \$\$\$

Sectors: FSI, Government, Critical Infra

Identity Governance & Access **netwrix**

Netwrix | IAM/IGA

Automates identity lifecycle and access governance across hybrid estates; enforces least-privilege with strong attestations.

Key Features:

- Joiner-Mover-Leaver automation
- MFA/SSO & policy engine
- Role mining & SoD controls
- Access requests & certs
- HRIS/Directory connectors
- Audit trails & analytics

Market: Enterprise

Pricing: \$\$\$

Sectors: Large Enterprise, FSI, Telecom

API Security Platform



Cequence | API Protection

Discovers shadow APIs, scores posture, and blocks bot/API-layer attacks in real time with positive-security and schema validation.

Key Features:

- Continuous discovery/inventory
- Runtime risk scoring
- Bot/fraud defense
- OWASP API Top-10 protection
- WAF/CDN integrations
- DevSecOps policies/alerts

Market: API Security (~\$0.8-1B)

Pricing: \$\$

Sectors: Fintech, Digital Banking, Telco, eComm

Contact Us

Email:

info@blueturtlenigeria.com ,
sales@blueturtlenigeria.com

Website:

<https://www.blueturtlenigeria.com>

Telephone:

+234 (1) 293 2693

Lagos Office:

104A, Island Way, Dolphin Estate, Ikoyi, Lagos.

Abuja Office:

Elizade Plaza, 5th Floor, Plot 596 Independence Ave,
Opposite Bolingo Hotel, Central Business District,
Abuja, FCT

